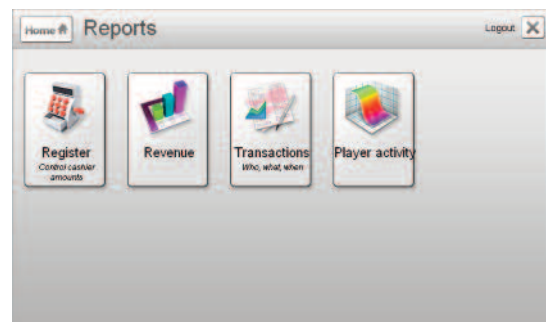
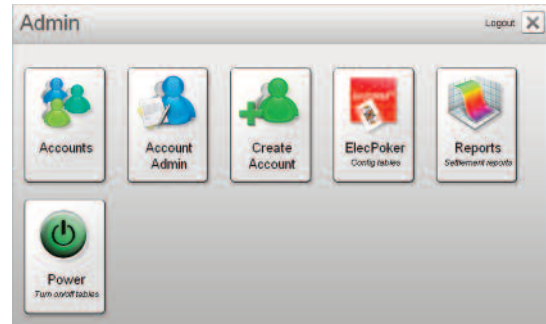


# System overview (1)

**Connected Table** offers a complete solution for registration, customer care and operations. At the heart of the system is a well designed and future-proof relational database set-up which, together with the contactless RFID cards with which each customer is issued upon registration, provides virtually unlimited scope for future development, in addition to its immediate features of:

- Step-by-step registration process, which issues either pre-printed cards or printed-on-demand cards.
- Optionally, taking care of your KYC (Know Your Customer) requirement by taking a photo of each customer and/or ID papers.
- A central customer database with role-based access model, to ensure high security and minimise risks of information theft.
- An easy-to-use cash-in/cash-out cashier interface.
- Basic reports for keeping track of the cash register, revenue and tracking of individual customer accounts.
- Configuration and monitoring hardware, such as Digital Tables and/or self-service cashier stations.
- Controlling games and services provided to your customers, such as ElecPoker™ and/or Club Casino.
- Export of data to external systems such as door passage systems, existing CRM tools etc. through the use of open standards such as XMLRPC web services.



Each physical location has one local gateway installed. At the base level, this provides the core services for the internal gaming network (such as IP address allocation, name server etc.) and – if the installation is running services from the Internet – acts as the main gateway and firewall to the Internet.

The local gateway may also contain the central customer database and actual game servers, and will therefore be able to deliver all services regardless of the availability/status of Internet connectivity. Some customers may find that it is preferable to run the user database and game services online from one of Connected Table's servers licensed in Costa Rica in order to comply with local regulations. Both solutions are fully supported, and can be changed at any time.

[www.connectedtable.com](http://www.connectedtable.com)

Gårdsvägen 14, Box 3086  
SE-169 03 Solna, Sweden

Phone +46 8 55 11 54 30  
[info@connectedtable.com](mailto:info@connectedtable.com)

# System overview (2)



If the local gateway does have Internet access, Connected Table can provide a greatly improved level of real-time remote support, while also enabling a range of additional services such as automated, scheduled and encrypted backup routines etc.

Digital Tables from Connected Table, and almost any other computer, can be connected to the internal network. However, all the devices must run the ElecKiosk™ software if the RFID card-based services are to be enabled. Elec-Kiosk™ is the ideal solution for restricting access to the operating system, settings, files and applications. The computer will be protected from unwanted user manipulation, and can be controlled and monitored from a remote location.

Features include:

- Core services for dealing with RFID cards and user interaction
- Support for standard bill and coin acceptors through CCTalk
- Support for ESCPOS printers for printing tickets etc
- Integrated keyboard for touch screens
- Web sites can be allowed or blocked
- Internet access against payment
- Certain websites can be accessed for free
- Updating and managing software
- Updating supporting components such as Java or Flash
- Content management (update advertisements etc.)
- Creation of content groups and schedules
- Graphical user interface (GUI) management
- Remote troubleshooting



[www.connectedtable.com](http://www.connectedtable.com)

Gårdsvägen 14, Box 3086  
SE-169 03 Solna, Sweden

Phone +46 8 55 11 54 30  
[info@connectedtable.com](mailto:info@connectedtable.com)